



Chilliwack School District
"Partners In Learning"

POLICY 207

DISPUTE RESOLUTION

The Board of Education believes that complaints and disputes should be dealt with at the point closest to where the dispute first arises.

If an employee's decision is disputed or a complaint is made about an employee's decision, the dispute or complaint is not resolved to the satisfaction of the student or the parent of the student affected, and the decision significantly affects the education, health or safety of the student, the Board of Education recognizes the right of a student and/or his or her parents to appeal to the Board.

The Board also recognizes that employee decisions that do not significantly affect the education, health or safety of a student are within the final authority of the Superintendent as the Board's chief educational officer.

Decisions made on appeals do not set a precedent.

In considering appeals of employee decisions, the Board shall consider

- whether the decision appealed is in accordance with legislation, board policies and procedures;
- whether the decision appealed was reached through a process that was fair to the student and after consideration of relevant information;
- whether the evidence presented to the Board supports the decision or calls it into question;
- whether the decision is reasonable in the circumstances;
- whether there are special circumstances that would warrant making an exception to a board policy;
- whether there was an attempt to use mediation to resolve the dispute.

Cross Refs: Bylaw 4 School Act Appeals Procedures and Administrative Regulation 207.1 Dispute Resolution

Adopted
Reviewed
Revised

June 10, 2008